



## QUALITY AND ENVIRONMENTAL POLICY

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Produtrónica assumes the Quality and Environmental policy, defined and formally approved by the Administration, as vital to the development of its activity of trade, import and export of materials for the electrical and electronics industry. It aims the following commitments:

### Ensure the effectiveness of the Integrated Management System

- Conforming to compliance obligations from relevant interest parties, including the fulfillment of requirements applicable to the management system: activities, products and services;
- Encouraging, at all levels of the organization, an active and responsible attitude in protecting the environment, including the prevention of pollution and the reduction of natural resources consumption;
- Regular monitoring of the activity, objectives, practices, processes and procedures with the purpose of continuously improve the management system and enhance its quality and environmental performance.

### Increase Customer satisfaction

- Promoting and encouraging continual improvement in order to overcome the customers and other interested parties expectations.

### Increase the performance of Human Resources

- Engagement of all employees in the development of their activity with a critical approach and towards continuous improvement.

The commitments taken in the Quality and Environmental policy of Produtrónica are disclosed to all employees and available to interested parties. The Administration assumes the implementation and success of this policy as a key factor within the organization's management.

(Administration)

Sintra, February 28<sup>th</sup> 2018

